

# Sure (Jersey) Limited

## 4G Mobile Broadband Terms and Conditions

---

These Sure (Jersey) Limited (“Sure”) 4G Mobile Broadband Terms and Conditions should be read in conjunction with Sure’s:

- General Terms and Conditions;
- Pay Monthly Mobile Term and Conditions;
- Acceptable Use Policy; and
- Fair Usage Policy,

all of which apply.

Where there is a conflict, these Sure 4G Mobile Broadband Terms and Conditions will take precedence. Sure’s Terms and Conditions are available to view online at [www.sure.com/jersey/terms-and-conditions](http://www.sure.com/jersey/terms-and-conditions).

### 1. Service Overview

- 1.1. Sure’s 4G Mobile Broadband Services allow You to access the Internet by connecting to Our Mobile Network.
- 1.2. Plans are available on one month rolling or 24-month minimum term contracts.

### 2. Definition and Interpretation

**"Mobile Network"** means the mobile telecommunication systems operated by Sure in Jersey, Guernsey and the Isle of Man.

**"4G Broadband Router"** means stationary, mains powered equipment that utilises a SIM card to convert Mobile Network signals to Wi-Fi and Ethernet.

**"Mobile Device"** means portable equipment that utilises a SIM card.

Any capitalised term not defined in these Sure 4G Mobile Broadband Terms and Conditions shall have the meaning given to it in the General Terms and Conditions.

### 3. Telecommunications Network and Equipment

- 3.1. A compatible 4G Broadband Router or Mobile Device is required to access Sure’s Mobile Network, which is subject to its network coverage capabilities.
- 3.2. Data speeds are subject to various factors including signal strength, network coverage and the surrounding environment.
- 3.3. We cannot guarantee that Your connection will reach any specified (headline or advertised) speeds.

**Sure (Jersey) Limited**  
**4G Mobile Broadband Terms and Conditions**

---

**4. Data inclusion**

- 4.1. Sure offers differing amounts of inclusive mobile data, depending on the plan You take out.
- 4.2. Please refer to Your Order Form for details of Your data allowance.
- 4.3. If You take out a 4G Mobile Broadband plan after the 11<sup>th</sup> July 2019, Your usage will be limited to the amount detailed on Your Order Form.
- 4.4. If You have taken out a 4G Mobile Broadband plan prior to the 11<sup>th</sup> July 2019, You will be able to continue using mobile data at Sure's standard Pay Monthly data rates up to a maximum of £20. Usage rates can be found at [www.sure.com/jersey/mobile/usage-rates](http://www.sure.com/jersey/mobile/usage-rates).